

Title: Venue Manager - Axe Throwing Venue + Bar

Company Name: MANIAX Axe Throwing

Vacancy: 1

Job Location: Surfers Paradise, Gold Coast

Employment Status: Full Time

Venue Manager & Chief Axe-pert - MANIAX Gold Coast

Are you after THE most bad-ass job on the Gold Coast? Is leading a team to deliver axe-ceptional experiences second nature to you? Are you an absolute gun at creating axe puns? Read on, future Axe-pert.

MANIAX introduced the fast growing and exciting sport of Urban Axe Throwing to Australia in 2014. With venues in Sydney, Melbourne, Brisbane, Adelaide and Perth, we're the home of axe throwing in Australia.

MANIAX specialises in bringing people together for a good time they won't forget, followed by some great craft beer and piping hot pizza. MANIAX is expanding rapidly as we strive to share the thrilling experience of hurling hatchets with all of Australia!

We are seeking an individual with an exuberant and outgoing personality, with experience in:

- Leading a team of SUPER outgoing team members
- Managing an entertainment, sporting or hospitality venue
- Excellent organisational skills
- Customer facing roles

Primary functions of this job are:

- Play a key role in running a fast paced facility with the largest Urban Axe Throwing company in the Southern Hemisphere.
- Manage day-to-day operations of our venue on the Gold Coast.
- Co-ordinate and organise corporate events
- Hire, train and roster our Axepert Axe Throwing Coaches to run FUN and engaging sessions
- Continue to build the business through establishing partnerships and innovative ideas.
- Going above and beyond for your guests to create axe-standing memories.
- Living by and leading the Company Values and specifically leading and bringing the energy and fun.
- Achievement of Venue Revenue and Expense Targets.
- Ensure operating procedures are implemented for all key venue activities to ensure compliance, cleanliness and productivity.
- Ensure optimal stock levels and shrinkage controls are in place to reduce loss.
- Assist in building and providing active feedback on localised marketing initiatives and potential venue promotions/specials, partnerships and corporate building initiatives.
- Liaise and collaborate with the leadership team based in other states around Australia.
- Administration – completes all required administration / reporting requirements on time and as requested

Essential Criteria:

- Experience in a leadership role, ideally in running an entertainment/sporting/hospitality venue
- Excellent customer service skills
- Excellent communication skills (written/verbal)
- Reliable and the ability to work autonomously
- Proven track record in managing staff effectively
- Ability to cope under pressure - we get busy!!
- Capable, professional and fun management style

- Ability to learn our in-house software to manage bookings, rostering and events.
- Current First Aid Certification + Responsible Service of Alcohol Accreditation + Red Card
- Previous experience with being a licensee is desirable.
- You are comfortable managing venue finances, budgets and expenses.
- You have experience in implementing and embedding processes and procedures.
- You have a good level understanding of HR and WHS requirements with regard to the Hospitality Industry.
- You will be able to be referenced as someone who is reliable, energetic, a great people leader and manager and is constantly looking for ways to improve the guest experience. Please note direct report or business owner references will be required from your last 3-5 years if you are successful in being shortlisted.

A background managing venues with cool or unique experiences and existing strong corporate connections or networks on the Gold Coast through prior positions viewed favourably.

What does MANIAX offer you?

- Tuesday - Saturday week.
- Regular opportunities for interstate travel
- Flexible rostered hours within a full-time role. Operating hours are 9:00am - 10:00pm, so you will ALWAYS be home before midnight!
- We're a collaborative company. Play a part in driving the direction of Australia's leading Urban Axe Throwing company.

For more information please contact jobs@maniaux.com.au